

JPPH COMPLAINTS/ ENQUIRY MANAGEMENT STATISTICS 2017

TOTAL RECEIVED FOR THE YEAR 2017													
Bil	Month	Jan	Feb	Mac	April	May	June	July	Aug	Sept	Oct	Nov	Dec
	Services												
1	<b>VALUATION</b>												
(a)	Taxation												
(b)	Compensation												
(c)	Property Consultancy		1										
(d)	Mortgage												
2	<b>MANAGEMENT SERVICES</b>												
(a)	Services	1				1							
(b)	Administration												
(c)	Finance												
3	<b>MANAGEMENT</b>												
4	IT												
5	NAPIC												
6	ENQUIRY	5	5	7	6	1		1		1	5	5	
7	COMPLIMENTS												
8	OTHERS			1		3				1			1
<b>Grand Total</b>		6	6	8	6	5	0	1	0	2	5	5	1

TOTAL ANSWERED FOR THE YEAR 2017													
Bil	Month	Jan	Feb	Mac	April	May	June	July	Aug	Sept	Oct	Nov	Dec
	Duration	<3	>3	<3	>3	<3	>3	<3	>3	<3	>3	<3	>3
Services													
1	<b>VALUATION</b>												
(a)	Taxation												
(b)	Compensation												
(c)	Property Consultancy		1										
(d)	Mortgage												
2	<b>MANAGEMENT SERVICES</b>												
(a)	Services	1				1							
(b)	Administration												
(c)	Finance												
3	<b>MANAGEMENT</b>												
4	IT												
5	NAPIC												
6	ENQUIRY	5	5	7	6	1		1		1	5	5	
7	COMPLIMENTS												
8	OTHERS			1		3				1			1
<b>Total Answered</b>													
<3 days		5	6	8	6	5	0	1	0	2	5	5	1
>3 days		1	0	0	0	0	0	0	0	0	0	0	0
<b>Total</b>		6	6	8	6	5	0	1	0	2	5	5	1