JPPH COMPLAINTS/ ENQUIRY MANAGEMENT STATISTICS 2020

TOTAL RECEIVED FOR THE YEAR 2020													
Bil	Month / Services	Jan	Feb	Mac	April	May	June	July	Aug	Sept	Oct	Nov	Dec
1	VALUATION												
(a)	Taxation												
(b)	Compensation												
(c)	Property Consultancy												
(d)	Mortgage												
2	MANAGEMENT SERVICES												
(a)	Services												
(b)	Administration												
(c)	Finance												
3	MANAGEMENT												
4	IT												
5	NAPIC												
6	ENQUIRY	9	16										
7	COMPLIMENTS												
8	OTHERS												
Grand Total		9	16	0	0	0	0	0	0	0	0	0	0

TOTAL ANSWERED FOR THE YEAR 2020																									
Bil	Month	Jan		Feb		Mac		April		May		June		July		Aug		Sept		Oct		Nov		Dec	
	Duration / Services	<3	>3	<3	>3	<3	>3	<3	>3	<3	>3	<3	>3	<3	>3	<3	>3	<3	>3	<3	>3	<3	>3	<3	>3
1	VALUATION																								
(a)	Taxation																								
(b)	Compensation																								
(c)	Property Consultancy																								
(d)	Mortgage																								
2	MANAGEMENT SERVICES																								
(a)	Services																								
(b)	Administration																								
(c)	Finance																								
3	MANAGEMENT																								
4	IT																								
5	NAPIC																								
6	ENQUIRY	9		16																					
7	COMPLIMENTS																								
8	OTHERS																								
Total Answered																									
<3 days		9		16		0		0		0		0		0		0		0		0		0		0	
>3 days		0		0		0		0		0		0		0		0		0		0		0		0	
Total		9		16		0		0		0		0		0		0		0		0		0		0	