JPPH COMPLAINTS/ ENQUIRY MANAGEMENT STATISTICS 2021

TOTAL RECEIVED FOR THE YEAR 2021

Bil	Month / Services	Jan	Feb	Mac	April	May	June	July	Aug	Sept	Oct	Nov	Dec
1	**VALUATION**												
(a)	Taxation												
(b)	Compensation												
(c)	Property Consultancy												
(d)	Mortgage												
2	**MANAGEMENT SERVICES**												
(a)	Services												
(b)	Administration												
(c)	Finance												
3	**MANAGEMENT**												
4	**IT**												
5	**NAPIC**												
6	**ENQUIRY**	8	20	19									
7	**COMPLIMENTS**												
8	**OTHERS**	1	1										
	Grand Total	9	21	19	0	0	0	0	0	0	0	0	0

TOTAL ANSWERED FOR THE YEAR 2021

Bil	Month	Jan		Feb		Mac		April		May		June		July		Aug		Sept		Oct		Nov		Dec	
	Duration / Services	<3	>3	<3	>3	<3	>3	<3	>3	<3	>3	<3	>3	<3	>3	<3	>3	<3	>3	<3	>3	<3	>3	<3	>3
1	**VALUATION**																								
(a)	Taxation																								
(b)	Compensation																								
(c)	Property Consultancy																								
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2	**MANAGEMENT SERVICES**																								
(a)	Services																								
(b)	Administration																								
(c)	Finance																								
3	**MANAGEMENT**																								
4	**IT**																								
5	**NAPIC**																								
6	**ENQUIRY**	7	1	20		19																			
7	**COMPLIMENTS**																								
8	**OTHERS**		1	1																					
	Total Answered																								
	<3 days	7		21		19		0		0		0		0		0		0		0		0		0	
	>3 days	2		0		0		0		0		0		0		0		0		0		0		0	
	Total	9		21		19		0		0		0		0		0		0		0		0		0	