JPPH Monthly Clients' Charter Performance Report For Year 2023

JPPH Clients' Charter	Jan	Feb	March	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec	TOTAL
1) Stamp Duty													
Standard Case (1 Day)													
a. Total units reported	7,162	8,169	9,518										24,849
b. No. of units that achieved clients' charter	7,162	8,169	9,518										24,849
c. No. of units that not achive clients' charter	0	0	0										0
d. Performance achieved	100.00%	100.00%	100.00%										100.00%
Non-Standard Case (5 Day)													
a. Total units reported	24,174	26,409	30,782										81,365
b. No. of units that achieved clients' charter	24,174	26,409	30,782										81,365
c. No. of units that not achive clients' charter	0	0	0										0
d. Performance achieved	100.00%	100.00%	100.00%										100.00%
2) Housing Loan (8 days)													
a. Total units reported	1,282	1,496	1,770										4,548
b. No. of units that achieved clients' charter	1,282	1,496	1,770										4,548
c. No. of units that did not achive clients' charter	0	0	0										0
d. Performance achived	100.00%	100.00%	100.00%										100.00%
3) Real Property Gains Tax (8 days)													
a. Total units reported	592	752	909										2,253
b. No. of units that achieved clients' charter	592	752	909										2,253
c. No. of units that did not achive clients' charter	0	0	0										0
d. Performance achived	100.00%	100.00%	100.00%										100.00%
4) Estate Duty (8 days) - Effective February 2018													
a. Total units reported	10,535	10,249	10,811										31,595
b. No. of units that achieved clients' charter	10,535	10,249	10,811										31,595
c. No. of units that did not achive clients' charter	0	0	0										0
d. Performance achived	100.00%	100.00%	100.00%										100.00%
5) Rental & Lease (10 days)													
a. Total units reported	2,045	3,693	2,404										8,142
b. No. of units that achieved clients' charter	2,045	3,693	2,404										8,142
c. No. of units that did not achive clients' charter	0	0	0										0
d. Performance achived	100.00%	100.00%	100.00%										100.00%
6) Conversion of Land Use (10 days)													
a. Total units reported	1,177	1,093	1,861										4,131
b. No. of units that achieved clients' charter	1,177	1,093	1,861										4,131
c. No. of units that did not achive clients' charter	0	0	0										0
d. Performance achived	100.00%	100.00%	100.00%										100.00%
7) Land Alienation (10 days)													
a. Total units reported	1,393	1,581	4,473										7,447
b. No. of units that achieved clients' charter	1,393	1,581	4,473										7,447
c. No. of units that did not achive clients' charter	0	0	0										0
d. Performance achived	100.00%	100.00%	100.00%										100.00%
8) Privatisation & Corporatisation (20 days)													
a. Total units reported	17	104	632										753
b. No. of units that achieved clients' charter	17	104	632										753
c. No. of units that did not achive clients' charter	0	0	0										0
d. Performance achived	100.00%	100.00%	100.00%										100.00%
9) Purchase & Sale (20 days)													
a. Total units reported	131	170	185										486
b. No. of units that achieved clients' charter	131	170	185										486
c. No. of units that did not achive clients' charter	0	0	0										0
d. Performance achived	100.00%	100.00%	100.00%										100.00%
10) Land Acquisition (30 days)													
a. Total units reported	901	861	1,628										3,390
b. No. of units that achieved clients' charter	901	861	1,628										3,390
c. No. of units that did not achive clients' charter	0	0	0										0
d. Performance achived	100.00%	100.00%	100.00%										100.00%
11) Bill Payment (14 days)													
a. Total bills received	431	1,298	1,903										3,632
b. No. of bills that achieved clients' charter	431	1,298	1,899										3,628
c. No. of bills that did not achive clients' charter	0	0	4										4
d. Performance achived	100.00%	100.00%	99.79%										99.89%

Last updated on Monday, 17 April 2023 2.45 pm