JPPH Monthly Clients' Charter Performance Report For Year 2023

Non-Standard Case (5 Day) 24,174 26,409 30,782 25,717 31,989 31,115 1,000 1,	10,202 10,202 0 100.00%	Sept	Oct	Nov	D	TOTAL
Standard Case (1 Day) a. Total units reported 7,162 8,169 9,518 7,297 9,465 8,831 b. No. of units that achieved clients' charter 7,162 8,169 9,518 7,296 9,465 8,831 c. No. of units that not achieve dients' charter 0 0 0 1 0 0 d. Performance achieved 100.00% 100.00% 100.00% 99.99% 100.00% 100.00% Non-Standard Case (5 Day) a. Total units reported 24,174 26,409 30,782 25,717 31,989 31,115 b. No. of units that achieved clients' charter 24,174 26,409 30,782 25,717 31,989 31,115 c. No. of units that not achive clients' charter 0 0 0 0 0 0 0 0	10,202 0 100.00%			1404	Dec	TOTAL
a. Total units reported 7,162 8,169 9,518 7,297 9,465 8,831 b. No. of units that achieved clients' charter 7,162 8,169 9,518 7,296 9,465 8,831 c. No. of units that not achieve clients' charter 0 0 0 1 0 0 d. Performance achieved 100.00% 100.00% 100.00% 99.99% 100.00% 100.00% Non-Standard Case (5 Day) a. Total units reported 24,174 26,409 30,782 25,717 31,989 31,115 b. No. of units that achieved clients' charter 24,174 26,409 30,782 25,717 31,989 31,115 c. No. of units that not achieve clients' charter 0 0 0 0 0 0	10,202 0 100.00%		1			
b. No. of units that achieved clients' charter 7,162 8,169 9,518 7,296 9,465 8,831 c. No. of units that not achieve clients' charter 0 0 0 1 0 0 d. Performance achieved 100.00% 100.00% 100.00% 99.99% 100.00% 100.00% Non-Standard Case (5 Day) a. Total units reported 24,174 26,409 30,782 25,717 31,989 31,115 b. No. of units that achieved clients' charter 24,174 26,409 30,782 25,717 31,989 31,115 c. No. of units that not achieve clients' charter 0 0 0 0 0 0	10,202 0 100.00%					60,644
c. No. of units that not achive clients' charter 0 0 1 0 0 d. Performance achieved 100.00% 100.00% 100.00% 99.99% 100.00% 100.00% Non-Standard Case (5 Day) a. Total units reported 24,174 26,409 30,782 25,717 31,989 31,115 b. No. of units that achieved clients' charter 24,174 26,409 30,782 25,717 31,989 31,115 c. No. of units that not achive clients' charter 0 0 0 0 0 0	0 100.00%					60,643
d. Performance achieved 100.00% 100.00% 100.00% 99.99% 100.00% 100.00% 100.00%						1
Non-Standard Case (5 Day)						100.00%
a. Total units reported 24,174 26,409 30,782 25,717 31,989 31,115 b. No. of units that achieved clients' charter 24,174 26,409 30,782 25,717 31,989 31,115 c. No. of units that not achieve clients' charter 0 0 0 0 0 0	32 733					
b. No. of units that achieved clients' charter 24,174 26,409 30,782 25,717 31,989 31,115 c. No. of units that not achive clients' charter 0 0 0 0 0 0 0 0	32 733					
c. No. of units that not achive clients' charter 0 0 0 0 0 0	32,733					202,919
	32,733					202,919
d. Performance achieved 100.00% 100.00% 100.00% 100.00% 100.00% 100.00% 1	0					0
	100.00%					100.00%
2) Hausing Lam (9 days)						
2) Housing Loan (8 days) a. Total units reported 1,282 1,496 1,770 1,490 1,549 1,914	2,048					11,549
b. No. of units that achieved clients' charter 1,282 1,496 1,770 1,490 1,549 1,914	2,048					11,549
c. No. of units that did not achieve clients' charter 0 0 0 0 0 0 0	0					0
	100.00%					100.00%
3) Real Property Gains Tax (8 days)						
a. Total units reported 592 752 909 691 694 853	864	İ	1	Ī		5,355
b. No. of units that achieved clients' charter 592 752 909 691 694 853	864					5,355
c. No. of units that did not achive clients' charter 0 0 0 0 0	0					0
d. Performance achived 100.00% 100.00% 100.00% 100.00% 100.00% 100.00% 100.00% 1	100.00%					100.00%
4) Estate Duty (8 days) - Effective February 2018						
a. Total units reported 10,535 10,249 10,811 9,141 8,191 9,572	12,240					70,739
b. No. of units that achieved clients' charter 10,535 10,249 10,811 9,141 8,191 9,572	12,240					70,739
c. No. of units that did not achive clients' charter 0 0 0 0 0	0					0
d. Performance achived 100.00% 100.00% 100.00% 100.00% 100.00% 100.00% 100.00%	100.00%					100.00%
5) Rental & Lease (10 days)	1 101					47.440
a. Total units reported 2,045 3,693 2,404 1,936 1,656 4,281	1,404					17,419
b. No. of units that achieved clients' charter 2,045 3,693 2,404 1,936 1,656 4,281 c. No. of units that did not achive clients' charter 0 0 0 0 0 0 0	1,404					17,419 0
	100.00%	_				100.00%
U. Fertilinatice actified 100.00 //s 100.00 //s 100.00 //s 100.00 //s 100.00 //s 100.00 //s	100.00 /6					100.00 /0
6) Conversion of Land Use (10 days)						
a. Total units reported 1,177 1,093 1,861 2,814 609 1,320	2,373		1			11,247
b. No. of units that achieved clients' charter 1,177 1,093 1,861 2,814 609 1,320	2,373					11,247
c. No. of units that did not achive clients' charter 0 0 0 0 0 0	0					, 0
d. Performance achived 100.00% 100.00% 100.00% 100.00% 100.00% 100.00% 100.00% 100.00%	100.00%					100.00%
7) Land Alienation (10 days)						
a. Total units reported 1,393 1,581 4,473 1,109 1,818 1,533	2,672					14,579
b. No. of units that achieved clients' charter 1,393 1,581 4,473 1,109 1,818 1,533	2,672					14,579
c. No. of units that did not achive clients' charter 0 0 0 0 0	0					0
d. Performance achived 100.00% 100.00% 100.00% 100.00% 100.00% 100.00% 100.00% 1	100.00%					100.00%
8) Privatisation & Corporatisation (20 days)						
a. Total units reported 17 104 632 2 208 31	50					1,044
b. No. of units that achieved clients' charter 17 104 632 2 208 31	50					1,044
c. No. of units that did not achive clients' charter 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0		 			100.000/
d. Performance achived 100.00% 100.00% 100.00% 100.00% 100.00% 100.00% 100.00%	100.00%					100.00%
9) Purchase & Sale (20 days)			1			
	161		+	1		1,899
	161		+	1		1,899
a. Total units reported 131 170 185 173 30 1,049		-	 	1		1,033
a. Total units reported 131 170 185 173 30 1,049 b. No. of units that achieved clients' charter 131 170 185 173 30 1,049	0		1	l		100.00%
a. Total units reported 131 170 185 173 30 1,049 b. No. of units that achieved clients' charter 131 170 185 173 30 1,049 c. No. of units that did not achieve clients' charter 0 0 0 0 0 0	0 100.00%	+	1	l		
a. Total units reported 131 170 185 173 30 1,049 b. No. of units that achieved clients' charter 131 170 185 173 30 1,049 c. No. of units that did not achieve clients' charter 0 0 0 0 0 0			1	1		
a. Total units reported 131 170 185 173 30 1,049 b. No. of units that achieved clients' charter 131 170 185 173 30 1,049 c. No. of units that did not achieve clients' charter 0 0 0 0 0 0			1	l		6,177
a. Total units reported 131 170 185 173 30 1,049 b. No. of units that achieved clients' charter 131 170 185 173 30 1,049 c. No. of units that did not achive clients' charter 0 0 0 0 0 0 d. Performance achived 100.00% 100.00% 100.00% 100.00% 100.00% 100.00%						
a. Total units reported 131 170 185 173 30 1,049 b. No. of units that achieved clients' charter 131 170 185 173 30 1,049 c. No. of units that did not achive clients' charter 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	100.00%					6,177
a. Total units reported 131 170 185 173 30 1,049 b. No. of units that achieved clients' charter 131 170 185 173 30 1,049 c. No. of units that did not achive clients' charter 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	1,071					0
a. Total units reported 131 170 185 173 30 1,049 b. No. of units that achieved clients' charter 131 170 185 173 30 1,049 c. No. of units that did not achive clients' charter 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	1,071 1,071					0
a. Total units reported 131 170 185 173 30 1,049 b. No. of units that achieved clients' charter 131 170 185 173 30 1,049 c. No. of units that did not achive clients' charter 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	1,071 1,071 0					0
a. Total units reported 131 170 185 173 30 1,049 b. No. of units that achieved clients' charter 131 170 185 173 30 1,049 c. No. of units that did not achive clients' charter 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	1,071 1,071 0 100.00%					100.00%
a. Total units reported b. No. of units that achieved clients' charter c. No. of units that did not achive clients' charter d. Performance achived 131 170 185 173 30 1,049 c. No. of units that did not achive clients' charter 0 0 0 0 0 0 0 0 d. Performance achived 100.00% 100.00% 100.00% 100.00% 100.00% 100.00% 100.00% 100.00% 10) Land Acquisition (30 days) a. Total units reported 901 861 1,628 670 785 261 b. No. of units that achieved clients' charter 901 861 1,628 670 785 261 c. No. of units that did not achive clients' charter 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 100.00% 100.00% 100.00% 100.00% 100.00% 11) Bill Payment (14 days) a. Total bills received 431 1,298 1,903 1,899 1,420 1,790	1,071 1,071 0 100.00%					100.00%
a. Total units reported b. No. of units that achieved clients' charter c. No. of units that did not achive clients' charter d. Performance achived 131 170 185 173 30 1,049 c. No. of units that did not achive clients' charter 0 0 0 0 0 0 0 0 d. Performance achived 100.00% 100.00% 100.00% 100.00% 100.00% 100.00% 100.00% 100.00% 10) Land Acquisition (30 days) a. Total units reported 901 861 1,628 670 785 261 b. No. of units that achieved clients' charter 901 861 1,628 670 785 261 c. No. of units that did not achive clients' charter 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 100.00% 100.00% 100.00% 100.00% 100.00% 11) Bill Payment (14 days) a. Total bills received 431 1,298 1,903 1,899 1,420 1,790 b. No. of bills that achieved clients' charter 431 1,298 1,899 1,899 1,419 1,790	1,071 1,071 0 100.00% 1,762 1,762					100.00% 100.503 10,498
a. Total units reported b. No. of units that achieved clients' charter c. No. of units that did not achive clients' charter d. Deformance achived 100.00% 100.	1,071 1,071 1,071 0 100.00% 1,762 1,762 0					100.00% 100.503 10,498 5
a. Total units reported b. No. of units that achieved clients' charter c. No. of units that did not achive clients' charter d. Performance achived 100.00% 100.0	1,071 1,071 0 100.00% 1,762 1,762					100.00° 10,500 10,49°