## JPPH Monthly Clients' Charter Performance Report For Year 2023

| Statempt Color   | IDDIT Office 4-1 Objection   |   |          |          | ·        |          |          |          |          |          | 0.1        |     |  | TOTAL              |
|--|--|---|----------|----------|----------|----------|----------|----------|----------|----------|------------|-----|--|--------------------|
| Security Register   1,100      | JPPH Clients' Charter  | Jan   | Feb      | March    | Apr      | May      | June     | July     | Aug      | Sept     | Oct        | Nov | Dec  | TOTAL              |
| 8. Total with regended 1.76.22   |  |   |          |          |          |          |          |          |          |          |            |     | <u> </u>   |                    |
| E. No. of units that achieved client in June   1,822   1,929   1,939   1,938   7,929   1,930   | , ,,   | 7 162   | 8 160    | 0.518    | 7 207    | 0.465    | 8 831    | 10 202   | 11 210   | 0 030    | 10 308     |     | _  | 92,182             |
| C. No. of an the face of an extract relative control of the contro | ·  |   |          |          |          | ,        | ,        |          |          |          |            |     | 1  | 92,181             |
| Section of the content of the cont   |  |   |          |          | 1,230    |          | ,        |          |          |          | 0,000      |     |  | 1                  |
| Non-Standard Case (D Day)  |  | 100.00%   |          |          | 99.99%   | 100.00%  |          | _        |          |          | 100.00%    |     |  | 100.00%            |
| a Trial rules reported  24.174   24.269   20.712   3.886   3.115   27.73   3.115   27.73   3.115   27.73   3.115   3.115   27.73   3.115   3.1 | an onomalio domotod  | 100.0070  | 100.0070 | 100.0070 | 00.0070  | 100.0070 | 100.0070 | 100.0070 | 100.0070 | 100.0070 | 100.0070   |     |  | 100.0070           |
| b No of with that achieved celebrate   | Non-Standard Case (5 Day)  |   |          |          |          |          |          |          |          |          |            |     |  |                    |
| C. No. of units that not can't we letter during   0   0   0   0   0   0   0   0   0  | '  |   |          |          |          | ,        | ,        |          |          |          | ,          |     |  | 303,389            |
| Comment on extremed   Comment of the Comment of t   |  |   |          |          |          |          | ,        | 32,733   |          | ,        | 34,217     |     |  | 303,389            |
| 20   20   20   20   20   20   20   20  |  |   |          |          | •        |          |          | 0        |          | •        | 0          |     |  | 0                  |
| a Tool units reported  1.382 1.456 1.770 1.458 1.594 1.942 2.048 2.170 1.891 2.176  1.780 1.481 1.770 1.482 1.594 1.594 1.594 1.912 2.176  1.80 cl units that advance denier cluster  0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0  | d. Performance achieved  | 100.00%   | 100.00%  | 100.00%  | 100.00%  | 100.00%  | 100.00%  | 100.00%  | 100.00%  | 100.00%  | 100.00%    |     | ļ  | 100.00%            |
| 1. Tabl Larks regented 1. 1,820 1. 1.486 1.770 1. (4.80) 1.770 1. (4.80) 1.750 1.770 1. (4.80) 1.560 1.770 1. (4.80) 1.560 1.770 1. (4.80) 1.560 1.570 1.870 1.570 1.870 1.570 1.870 1.770 1.870 1.770 1.870 1.770 1.870 1.770 1.870 1.770 1.870 1.770 1.870 1.770 1.870 1.770 1.870 1.770 1.870 1.770 1.870 1.770 1.870 1.77  | 2) Housing Loan (8 days)   |   |          |          |          |          |          |          |          |          |            |     |  |                    |
| 2.00 of units that of arband ordered charter   1.032   1.485   1.777   1.480   1.549   1.514   2.148   2.132   1.687   2.176   | , , , ,  | 1.282   | 1.496    | 1.770    | 1.490    | 1.549    | 1.914    | 2.048    | 2.132    | 1.691    | 2.176      |     |  | 17,548             |
| Sheet Prepared Celebration   100,00%   100,0   |  |   |          |          |          |          | ,        |          |          | ,        | ,          |     |  | 17,548             |
| 3. Float interpreted   5.52   7.52   9.99   6.91   6.94   8.33   6.84   1,153   914   1,102   1.00   | c. No. of units that did not achive clients' charter   | 0   | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0          |     |  | 0                  |
| State Limit reported   592   792   909   691   694   853   894   1.153   914   1.102   | d. Performance achived   | 100.00%   | 100.00%  | 100.00%  | 100.00%  | 100.00%  | 100.00%  | 100.00%  | 100.00%  | 100.00%  | 100.00%    |     |  | 100.00%            |
| State Limit reported   592   792   909   691   694   853   894   1.153   914   1.102   |  |   |          |          |          |          |          |          |          |          |            |     |  |                    |
| 2. No. of units that dichered clients' clienter  592 772 999 991 991 694 895 986 4 1,153 944 1,102  6. Performance actived  100.09% 1  | 3) Real Property Gains Tax (8 days)  |   |          |          |          |          |          |          |          |          |            |     |  |                    |
| E. No. of units that defined achieve clients' charter  O. O  | ·  |   |          |          |          |          |          |          |          |          |            |     |  | 8,524              |
| Performance actived  |  |   |          |          |          |          |          |          |          |          |            |     | <b></b> '  | 8,524              |
| State Day (8 days) - Effective February 2018   1,050 to 10 to 10,055   10,249   10,811   9,141   8,191   9,572   12,240   11,000   8,615   11,383   1,000   11,000   10,000    |  |   |          |          |          |          |          |          |          |          |            |     | <u> </u>   | 100.000/           |
| a Total units reported   10,535   10,249   10,811   9,141   8,191   5,972   12,240   11,099   8,815   11,383     No. of units that dish active clients' charter   0,000%   100,0 | d. Performance achived   | 100.00%   | 100.00%  | 100.00%  | 100.00%  | 100.00%  | 100.00%  | 100.00%  | 100.00%  | 100.00%  | 100.00%    |     | <del>                                     </del> | 100.00%            |
| a Total units reported   10,535   10,249   10,811   9,141   8,191   5,972   12,240   11,099   8,815   11,383     No. of units that dish active clients' charter   0,000%   100,0 | N. F. ( ) D. ( ) C. ( ) E. ( ) C. ( ) |   |          |          |          |          |          |          |          |          |            |     | ļ  | <b></b>            |
| D. No. of units that active deleter's charter  |  | 40.525  | 40.040   | 40.044   | 0.444    | 0.404    | 0.570    | 40.040   | 44.000   | 0.045    | 44 202     |     |  | 404.740            |
| E. No. of units that did not active clients' charter  Performance actived  100.00% 100 | '  |   |          |          |          |          |          |          |          |          |            |     |  | 101,746<br>101,746 |
| September   100,00%   10   |  |   |          |          |          |          |          |          |          |          |            |     |  | 0                  |
| Sentat   Sentat   Colors   Sentat   Sentat   Colors   Sentat   Sentat   Colors   Sentat   S   |  |   |          |          |          |          |          | _        | _        |          |            |     |  | 100.00%            |
| a Total units reported  2.045 3,893 2,404 1,398 1,856 4,281 1,404 5,285 2,207 1,824  □ No. of units that activesed clients' charter  2.045 3,893 2,404 1,398 1,855 4,281 1,404 5,285 2,207 1,824  □ No. of units that activesed clients' charter  1.00,00% 10  | d. i didinando donivos   | 100.0070  | 100.0070 | 100.0070 | 100.0070 | 100.0070 | 100.0070 | 100.0070 | 100.0070 | 100.0070 | 100.0070   |     |  | 100.0070           |
| a Total units reported  2.045 3.893 2.404 1.396 1.656 4.281 1.404 5.285 2.207 1.824  2.No. of units that did not achieve clients' charter  2.045 3.893 2.404 1.396 1.656 4.281 1.404 5.285 2.207 1.824  2.No. of units that did not achieve clients' charter  1.00.00% 100.00  | 5) Rental & Lease (10 days)  |   |          |          |          |          |          |          |          |          |            |     |  |                    |
| E.No. of units that did not achive clients' charter  0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0   |  | 2,045   | 3,693    | 2,404    | 1,936    | 1,656    | 4,281    | 1,404    | 5,285    | 2,207    | 1,824      |     |  | 26,735             |
| September   Sept   | b. No. of units that achieved clients' charter   | 2,045   | 3,693    | 2,404    | 1,936    | 1,656    | 4,281    | 1,404    | 5,285    | 2,207    | 1,824      |     |  | 26,735             |
| a Total units reported  1.177   1,933   1,861   2,814   609   1,320   2,373   1,881   1,006   1,109    b. No. of units that achieved clients' charter  1.177   1,933   1,861   2,814   609   1,320   2,373   1,881   1,006   1,109    c. No. of units that achieved clients' charter  1.177   1,933   1,861   2,814   609   1,320   2,373   1,881   1,006   1,109    c. No. of units that achieved clients' charter  1.00   0   0   0   0   0   0   0    d. Performance achived  1.00,00%   100,00%    | c. No. of units that did not achive clients' charter   | 0   | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0          |     |  | 0                  |
| a. Total units reported  1,177   1,093   1,861   2,814   609   1,320   2,373   1,881   1,006   1,109    N. No. of units that achieved clients' charter  0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0  d. Performance achived  100,00% | d. Performance achived   | 100.00%   | 100.00%  | 100.00%  | 100.00%  | 100.00%  | 100.00%  | 100.00%  | 100.00%  | 100.00%  | 100.00%    |     |  | 100.00%            |
| a. Total units reported  1,177   1,093   1,861   2,814   609   1,320   2,373   1,881   1,006   1,109    N. No. of units that achieved clients' charter  0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0  d. Performance achived  100,00% |  |   |          |          |          |          |          |          |          |          |            |     |  |                    |
| b. No. of units that achieved clients' charter         1,177         1,093         1,861         2,814         609         1,320         2,373         1,881         1,006         1,109           c. No. of units that did not achieve clients' charter         0   |  |   | 4 000    | 4.004    | 0.044    | 000      | 4.000    | 0.070    | 4.004    | 4.000    | 4 400      |     |  | 45.040             |
| No. of units that did not achive clients' charter  | ·  |   | ,        |          |          |          |          |          |          |          |            |     |  | 15,243             |
| d. Performance achived 100.00% |  |   |          |          |          |          | ,        |          |          |          |            |     | <u> </u>   | 15,243<br>0        |
| The contract of the contract   |  |   |          |          |          |          |          |          |          |          |            |     | _  | 100.00%            |
| a. Total units reported  1,393  1,581  4,473  1,109  1,818  1,533  2,672  1,429  1,180  1,509  1,509  0  0  0  0  0  0  0  0  0  0  0  0   | u. i enormance achived   | 100.0070  | 100.0070 | 100.0070 | 100.0070 | 100.0070 | 100.0070 | 100.0070 | 100.0070 | 100.0070 | 100.0070   |     |  | 100.0070           |
| a. Total units reported  1,393  1,591  4,473  1,109  1,818  1,533  2,672  1,429  1,180  1,509  0  0  0  0  0  0  0  0  0  0  0  0  | 7) Land Alienation (10 days)   |   | 1        | 1        |          |          |          |          |          |          |            |     | 1  |                    |
| D. No. of units that achieved clients' charter   |  | 1.393   | 1.581    | 4.473    | 1.109    | 1.818    | 1.533    | 2.672    | 1.429    | 1.180    | 1.509      |     |  | 18,697             |
| d. Performance achived   | '  |   |          |          |          |          | ,        |          |          | ,        | ,          |     |  | 18,697             |
| 8) Privatisation & Corporatisation (20 days) a. Total units reported b. No. of units that achieved clients' charter c. No. of units that did not achive clients' charter c. No. of units that achieved clients' charter c. No. of units that achieved clients' charter c. No. of units that did not achive clients' charter c. No. of units that did not achive clients' charter c. No. of units that did not achive clients' charter d. 100.00% 100.0 | c. No. of units that did not achive clients' charter   | 0   | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0          |     |  | 0                  |
| a. Total units reported b. No. of units that achieved clients' charter 17 104 632 2 208 31 50 21 251 46 c. No. of units that achieved clients' charter 0 0 0 0 0 0 0 0 0 0 0 0 0 d. Performance achived 100.00% 100.00% 100.00% 100.00% 100.00% 100.00% 100.00% 100.00% 100.00% 100.00% 9) Purchase & Sale (20 days) a. Total units reported 131 170 185 173 30 1,049 161 813 702 267 b. No. of units that achieved clients' charter 131 170 185 173 30 1,049 161 813 702 267 c. No. of units that did not achive clients' charter 131 170 185 173 30 1,049 161 813 702 267 d. Performance achived 100.00% 100 | d. Performance achived   | 100.00%   | 100.00%  | 100.00%  | 100.00%  | 100.00%  | 100.00%  | 100.00%  | 100.00%  | 100.00%  | 100.00%    |     |  | 100.00%            |
| a. Total units reported b. No. of units that achieved clients' charter 17 104 632 2 208 31 50 21 251 46 c. No. of units that dichieved clients' charter 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0  |  |   |          |          |          |          |          |          |          |          |            |     |  |                    |
| b. No. of units that achieved clients' charter   | 8) Privatisation & Corporatisation (20 days)   |   |          |          |          |          |          |          |          |          |            |     |  |                    |
| c. No. of units that did not achive clients' charter  0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0  | ·  |   |          |          |          |          |          |          |          |          |            |     |  | 1,362              |
| d. Performance achived   100.00%     |  |   |          |          |          |          |          |          |          |          |            |     |  | 1,362              |
| 9) Purchase & Sale (20 days) a. Total units reported 131 170 185 173 30 1,049 161 813 702 267 b. No. of units that achieved clients' charter 0 0 0 0 0 0 0 0 0 0 0 0 d. Performance achived 100.00% 10 |  |   |          |          |          |          | _        |          |          |          |            |     |  | 0                  |
| a. Total units reported  | d. Performance achived   | 100.00%   | 100.00%  | 100.00%  | 100.00%  | 100.00%  | 100.00%  | 100.00%  | 100.00%  | 100.00%  | 100.00%    |     | ļ  | 100.00%            |
| a. Total units reported  | 0) Durchasa & Sala (20 days)   | $-\!\!\!+\!\!\!-\!\!\!\!-$  | 1        | -        |          |          |          | }        | -        |          |            |     | ┼──  |                    |
| b. No. of units that achieved clients' charter  131 170 185 173 30 1,049 161 813 702 267  c. No. of units that did not achive clients' charter  0 0 0 0 0 0 0 0 0 0 0 0 0 0 0  d. Performance achived  100.00% |  | 131   | 170      | 125      | 173      | 30       | 1 0/10   | 161      | 212      | 702      | 267        |     | $\vdash$   | 3,681              |
| c. No. of units that did not achive clients' charter  0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0  | ·  |   |          |          |          |          |          |          |          |          |            |     | <del>                                     </del> | 3,681              |
| d. Performance achived 100.00% |  |   |          |          |          |          | ,        |          |          |          |            |     | <del>                                     </del> | 0,001              |
| 10  Land Acquisition (30 days)   2   |  |   |          |          |          |          |          |          |          |          |            |     | 1  | 100.00%            |
| a. Total units reported 901 861 1,628 670 785 261 1,071 3,607 850 724   b. No. of units that achieved clients' charter 901 861 1,628 670 785 261 1,071 3,607 850 724   c. No. of units that did not achieve clients' charter 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0   |  |   |          |          |          |          |          |          |          |          |            |     |  |                    |
| b. No. of units that achieved clients' charter 901 861 1,628 670 785 261 1,071 3,607 850 724 c. No. of units that did not achieve clients' charter 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0   | 10) Land Acquisition (30 days)   |   |          |          |          |          |          |          |          |          |            |     |  |                    |
| c. No. of units that did not achive clients' charter  0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0  | a. Total units reported  | 901   | 861      | 1,628    | 670      | 785      | 261      | 1,071    | 3,607    | 850      | 724        |     |  | 11,358             |
| d. Performance achived       100.00% <td< td=""><td>b. No. of units that achieved clients' charter</td><td></td><td></td><td></td><td></td><td></td><td>_</td><td></td><td></td><td></td><td></td><td></td><td></td><td>11,358</td></td<>  | b. No. of units that achieved clients' charter   |   |          |          |          |          | _        |          |          |          |            |     |  | 11,358             |
| 11) Bill Payment (14 days)   |  |   |          |          |          |          |          |          |          |          |            |     |  | 0                  |
| a. Total bills received 431 1,298 1,903 1,899 1,420 1,790 1,762 1,936 1,960 2,168 b. No. of bills that achieved clients' charter 431 1,298 1,899 1,899 1,419 1,790 1,762 1,936 1,960 2,167   | d. Performance achived   | 100.00%   | 100.00%  | 100.00%  | 100.00%  | 100.00%  | 100.00%  | 100.00%  | 100.00%  | 100.00%  | 100.00%    |     |  | 100.00%            |
| a. Total bills received 431 1,298 1,903 1,899 1,420 1,790 1,762 1,936 1,960 2,168 b. No. of bills that achieved clients' charter 431 1,298 1,899 1,899 1,419 1,790 1,762 1,936 1,960 2,167   |  | $-\!$ |          |          |          |          | ļ        | ļ        |          | ļ        |            |     | <u> </u>   | <b></b>            |
| b. No. of bills that achieved clients' charter 431 1,298 1,899 1,899 1,419 1,790 1,762 1,936 1,960 2,167   |  |   | 1.000    | 4.000    | 4 000    | 1 100    | 1 -00    | 4 -00    | 1000     | 1000     | 0.400      |     | <b> </b>   | 10.50-             |
|  |  |   |          |          |          |          |          |          |          | ,        |            |     | <b> </b>   | 16,567             |
| c. No. of bills that did not achive clients' charter 0 0 4 0 1 0 0 0 1   |  |   |          | -        | _        | 1,419    |          |          |          |          | ∠,1b/<br>₁ |     | <del>                                     </del> | 16,561<br>6        |
| c. No. of bills that did not achive clients' charter 0 0 4 0 1 0 0 0 0 1 d. Performance achived 100.00% 100.00% 99.79% 100.00% 99.93% 100.00% 100.00% 100.00% 100.00% 99.95%   |  |   |          |          |          | 00 U30/  |          | _        |          |          | 90.05%     |     | <del> </del>                                     | 99.96%             |
| 0.1 GIOGINIANO AGRIPO 33.73 /0 100.00 /0 33.33 /0 100.00 /0 100.00 /0 100.00 /0 100.00 /0 100.00 /0 33.33 /0 100.00 | u. i chomiano acinyeu  | 100.00%   | 100.00%  | 33.13%   | 100.00%  | 33.33/0  | 100.00%  | 100.00%  | 100.00%  | 100.00%  | JJ.JJ /6   |     | $\vdash$   | 33.30%             |