JPPH Monthly Clients' Charter Performance Report For Year 2023

| Standard Care (Toy) | IDDILATE A LOUIS | | | | | | | | _ | 2 . | 2. | I | _ | |
|--|--|------------------|------------|-----------|------------|------------|------------|------------|-----------|-----------|-----------|-----------|-----------|-----------|
| Student Green Days | JPPH Clients' Charter | Jan | Feb | March | Apr | May | June | July | Aug | Sept | Oct | Nov | Dec | TOTAL |
| a. Total under monetale A 7,762 | , , , | | | | | | | | | | | | | - |
| a h to risks that subment desired relative of 1,7467 & 8469 | ` | 7 160 | 9 160 | 0.510 | 7 207 | 0.465 | 0 021 | 10.202 | 11 210 | 0.020 | 10 200 | 10.260 | 0.050 | 111,302 |
| E. No offends hard was showed entire flarative of 100 N 100 | <u>'</u> | | , | , | | | | | | | , | | | 111,302 |
| Big Processor activated 10,000 | | , - | | | 1,230 | -, | | | | | | 0 | | 111,001 |
| Non-Standard Case (3 Days) | | | | | 99.99% | 100.00% | 100.00% | | 100.00% | 100.00% | 100.00% | 100.00% | | 99.99% |
| ## 1 | | | | | | | | | | | | | | |
| De not of with the artiment derived charter 24.117 | Non-Standard Case (5 Day) | | | | | | | | | | | | | |
| E. No of units that not earlies celestric clusters 1000Fs. 10000Fs. 10000F | a. Total units reported | 24,174 | 26,409 | 30,782 | 25,717 | 31,989 | 31,115 | 32,733 | 35,831 | 30,422 | 34,217 | 34,014 | 30,855 | 368,258 |
| ## Description and exhauses 100.00% 100.00 | b. No. of units that achieved clients' charter | 24,174 | 26,409 | 30,782 | 25,717 | 31,989 | 31,115 | 32,733 | 35,831 | 30,422 | 34,217 | 34,014 | 30,855 | 368,258 |
| 20 20 20 20 20 20 20 20 | c. No. of units that not achive clients' charter | , and the second | | • | • | | • | _ | • | | · | • | | 0 |
| 1 Total unite reported 1,782 1,986 1,770 1,480 1,759 1,981 2,182 2,088 2,132 1,981 2,176 2,089 1,850 1,860 1,780 1,981 1,981 2,081 2,081 2,782 2,089 1,850 1,860 1,860 1,981 1,981 1,981 2,080 1,000 | d. Performance achieved | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% |
| A Tradit units registed 1.262 1,488 1,770 1,480 1,584 1,514 2,088 2,132 1,581 2,176 2,289 1,850 1,860 1,185 1,181 2,088 2,132 1,861 2,176 2,289 2,850 1,850 1,860 1,181 1,814 | | | | | | | | | | | | | | - |
| Dec of units that of active definition that active definition from the control of the control | | 1 202 | 1 406 | 1 770 | 1 400 | 1 5/0 | 1 014 | 2.049 | 2 122 | 1 601 | 2 176 | 2.002 | 1 050 | 21,490 |
| Ex. B. of units that did not active celeral charter 100.0% 100.0 | · | | , | | , | , | | | | | | | | 21,490 |
| SPERIMENTED REPORT TAY (Flidgy) 100.00% | | | | , | | | | | | | | | | 0 |
| 3. Real Property Ceines Tax (6 days) | | • | | | | , | 100.00% | | | | | 100.00% | | 100.00% |
| a Total unit sported Div. of units that defined charter S92 772 909 691 694 883 884 1,153 914 1,102 1,011 1,007 C. No. of units that defined charter 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | | | | | | | | | | | | | | |
| b. No. of units that already classes of charter 592 5752 809 667 694 883 864 1,153 914 1,102 1,071 1,000 6 Performance actived 10,00% 10,00% 100,0 | 3) Real Property Gains Tax (8 days) | | | | | | | | | | | | | |
| END of units that did not achive dients' charler 1,00,00% 100 | , | 592 | 752 | 909 | 691 | 694 | 853 | 864 | 1,153 | 914 | 1,102 | 1,011 | 1,007 | 10,542 |
| Petition Dury (8 days) Efficience February 2018 100.00% 10 | b. No. of units that achieved clients' charter | 592 | 752 | 909 | 691 | 694 | 853 | 864 | 1,153 | 914 | 1,102 | 1,011 | 1,007 | 10,542 |
| Status Davy (8 days) - Effective February 2018 1.024 1.0355 10.246 1.0241 | c. No. of units that did not achive clients' charter | · · | | · | • | ů | | Ū | | _ | • | • | • | 0 |
| a Total units reported 10.535 10.249 10.311 9,141 8,191 9,572 12.240 11.009 8.515 11.333 10.496 11.345 1 10.No of units that darkined disents' charter 10.535 10.249 10.311 9,141 8,191 9,572 12.240 11.009 8.515 11.333 10.496 11.345 1 10.No of units that darkined disents' charter 10.0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | d. Performance achived | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% |
| a Total units isported 10,535 10,249 10,811 9,141 8,191 9,572 12,240 10,09 8,615 11,333 10,496 11,345 1 10,No of units that dark exhibited clients' charter 10,535 10,249 10,811 9,141 8,191 9,572 12,240 10,09 8,615 11,333 10,496 11,345 1 10,No of units that dark exhibited clients' charter 10,00% | | | | | | | | | | | | | | |
| B. No. of units that and entire extensions charters | | | | | | | | | | | | | | |
| E. No. of units that off and achieve clients' charler O. 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | , | | , | | | , | • | | | | | | | 123,587 |
| E-Performance achieved 100.00% | | -, | | , | | -, - | | , | , | , | , | | | 123,587 |
| Retriet & Lease (10 days) | | | | | | • | | | | | | · | | 0 |
| a Total units reported 2.045 3.693 2.404 1.936 1.666 4.281 1.404 5.285 2.207 1.824 2.684 1.978 2.No. of units that achieved clients' charter 2.045 3.693 2.404 1.936 1.656 4.281 1.404 5.285 2.207 1.824 2.684 1.978 2.No. of units that achieved clients' charter 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | d. Performance achived | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% |
| a Total units reported 2.045 3.693 2.404 1.936 1.666 4.281 1.404 5.285 2.207 1.824 2.684 1.978 2.No. of units that achieved clients' charter 2.045 3.693 2.404 1.936 1.656 4.281 1.404 5.285 2.207 1.824 2.684 1.978 2.No. of units that achieved clients' charter 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | E) Dontal 9 Lagge (40 days) | | | | | | | | | | | | | |
| Description of the control of the c | · · · · · · · · · · · · · · · · · · · | 2.045 | 3 603 | 2.404 | 1 036 | 1 656 | // 201 | 1 404 | 5 285 | 2 207 | 1 924 | 2 684 | 1 079 | 31,397 |
| E.No. of units that did not activize clients' charter 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | , | | , | | | , | , | | | | | | , | 31,397 |
| 8. Performance achived | | | _ | , | | , | | , | , | , | , | | | 0 0 |
| 8 Conversion of Land Use (10 days) 1,177 1,093 1,861 2,814 609 1,320 2,373 1,881 1,006 1,109 2,723 1,220 1,000 1 | | | | | | | | | | | · | · | | 100.00% |
| 8. Total units reported 1,177 1,083 1,861 2,814 609 1,320 2,373 1,881 1,006 1,109 2,723 1,220 b. No. of units that achieved clients' charter 1,177 1,093 1,861 2,814 609 1,320 2,373 1,881 1,006 1,109 2,723 1,220 d. P. No. of units that achieved clients' charter 10 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | | | | | | | | | | | | | | |
| D. No. of units that achieved clients' charter | 6) Conversion of Land Use (10 days) | | | | | | | | | | | | | |
| E. No. of units that did not achive clients' charter | a. Total units reported | 1,177 | 1,093 | 1,861 | 2,814 | 609 | 1,320 | 2,373 | 1,881 | 1,006 | 1,109 | 2,723 | 1,220 | 19,186 |
| Description of the image of t | b. No. of units that achieved clients' charter | 1,177 | 1,093 | 1,861 | 2,814 | 609 | 1,320 | 2,373 | 1,881 | 1,006 | 1,109 | 2,723 | 1,220 | 19,186 |
| Total units reported | c. No. of units that did not achive clients' charter | | | | · | | • | • | · | | - | · | • | 0 |
| a. Total units reported 1,393 1,581 4,473 1,109 1,818 1,533 2,672 1,429 1,180 1,509 1,850 3,469 b. No. of units that achieved clients' charter 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | d. Performance achived | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% |
| a. Total units reported 1,393 1,581 4,473 1,109 1,818 1,533 2,672 1,429 1,180 1,509 1,850 3,469 b. No. of units that achieved clients' charter 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | | | | | | | | | | | | | | |
| D. No. of units that achieved clients' charter 1,393 1,581 4,473 1,109 1,818 1,533 2,672 1,429 1,180 1,509 1,850 3,469 1,000 1,0 | | 4.000 | 4.504 | 4 470 | 4 400 | 4.040 | 4.500 | 0.070 | 4 400 | 4 400 | 4.500 | 4.050 | 0.400 | 01.010 |
| C. No. of units that did not achive clients' charter 100006 100.006 1 | , | | , | | , | , | | | | | , | | | 24,016 |
| Description of the contract | | ,,,,, | , | , - | 1,109 | 1,818 | 1,533 | , - | 1,429 | 1,180 | 1,509 | 1,850 | -, | 24,016 |
| 8) Privatisation & Corporatisation (20 days) a. Total units reported b. No. of units that achieved clients' charter c. No. of units that did not achive clients' charter c. No. of units that did not achive clients' charter c. No. of units that achieved clients' charter c. No. of units that did not achieve clients' charter c. No. of units that did not achieve clients' charter c. No. of units that did not achieve clients' charter c. No. of units that did not achieve clients' charter c. No. of units that did not achieve clients' charter c. No. of units that did not achieve clients' charter c. No. of units that did not achieve clients' charter c. No. of units that did not achieve clients' charter c. No. of units that did not | | | | | 100.00% | 100 00% | 100.00% | | 100.00% | 100 00% | 100.00% | 100.00% | | 100.00% |
| a. Total units reported 17 | u. Feriorinance acriiveu | 100.0076 | 100.00 /6 | 100.0076 | 100.00 /6 | 100.00 /6 | 100.0076 | 100.00 /6 | 100.00 /6 | 100.00 /6 | 100.00 /6 | 100.00 /6 | 100.00 /6 | 100.00 /6 |
| a. Total units reported 17 | 8) Privatisation & Corporatisation (20 days) | | | | | | | | | | | | | |
| b. No. of units that achieved clients' charter 17 104 632 2 208 31 50 21 251 46 15 354 c. No. of units that did not achieve clients' charter 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 d. Performance achived 100.00% | | 17 | 104 | 632 | 2 | 208 | 31 | 50 | 21 | 251 | 46 | 15 | 354 | 1,731 |
| C. No. of units that did not achive clients' charter 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | · | | | | | | | | | | | | | 1,731 |
| 9) Purchase & Sale (20 days) a. Total units reported 131 170 185 173 30 1,049 161 813 702 267 470 358 b. No. of units that achieved clients' charter 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 d. Performance achived 10) Land Acquisition (30 days) a. Total units reported 901 861 1,628 670 785 281 1,071 3,607 850 724 1,141 294 b. No. of units that achieved clients' charter 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | c. No. of units that did not achive clients' charter | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| a. Total units reported 131 170 185 173 30 1,049 161 813 702 267 470 358 b. No. of units that achieved clients' charter 131 170 185 173 30 1,049 161 813 702 267 470 358 c. No. of units that did not achieve clients' charter 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 d. Performance achived 100,00% | | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% |
| a. Total units reported | | | | | | | | | | | | | | |
| D. No. of units that achieved clients' charter 131 170 185 173 30 1,049 161 813 702 267 470 358 | | | | | | | | | | | | | | |
| C. No. of units that did not achive clients' charter 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | , | | | | | | • | | | | | | | 4,509 |
| d. Performance achived 100.00% | | | | | | | | | | | | | | 4,509 |
| 10 Land Acquisition (30 days) 20 1,628 670 785 281 1,071 3,607 850 724 1,141 294 | | · · | | | | | • | | | | - | · | | 0 |
| a. Total units reported 901 861 1,628 670 785 281 1,071 3,607 850 724 1,141 294 b. No. of units that achieved clients' charter 901 861 1,628 670 785 281 1,071 3,607 850 724 1,141 294 c. No. of units that did not achieve clients' charter 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | а. Репогмалсе achived | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% |
| a. Total units reported 901 861 1,628 670 785 281 1,071 3,607 850 724 1,141 294 b. No. of units that achieved clients' charter 901 861 1,628 670 785 281 1,071 3,607 850 724 1,141 294 c. No. of units that did not achieve clients' charter 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | 10\ Land Acquisition (20 days) | | | | | | | - | - | | - | - | | |
| b. No. of units that achieved clients' charter 901 861 1,628 670 785 281 1,071 3,607 850 724 1,141 294 c. No. of units that did not achieve clients' charter 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | | 004 | 961 | 1 600 | 670 | 705 | 201 | 1 074 | 2 607 | QE0 | 704 | 1 1 1 1 1 | 204 | 12,813 |
| C. No. of units that did not achive clients' charter 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | · | | | | | | | | | | | | | 12,813 |
| d. Performance achived 100.00% | | | | , | | | | | | | | | | 12,013 |
| 11) Bill Payment (14 days) | | · | | | | | | _ | | | - | | | 100.00% |
| | | 100.0070 | . 55.55 /0 | . 55.5670 | . 55.56 /0 | . 55.50 /0 | . 50.50 /0 | . 55.56 /6 | . 55.5670 | . 55.5570 | .55.5676 | . 55.5676 | .00.0070 | 100.0070 |
| | 11) Bill Payment (14 davs) | | | | | | | 1 | 1 | | 1 | 1 | | |
| ב ביוסטר | a. Total bills received | 431 | 1,298 | 1,903 | 1,899 | 1,420 | 1,790 | 1,762 | 1,936 | 1,960 | 2,168 | 2,866 | 1,802 | 21,235 |
| | | | , | , | | | | , | , | , | | , | | 21,229 |
| c. No. of bills that did not achive clients' charter 0 0 4 0 1 0 0 0 1 0 0 | | | | | - | 1 | | | | | 1 | | | 6 |
| d. Performance achived 100.00% 100.00% 99.79% 100.00% 99.93% 100.00% 100.00% 100.00% 99.95% 100.00% 100.00% 100.00% | d. Performance achived | 100.00% | 100.00% | 99.79% | 100.00% | 99.93% | 100.00% | 100.00% | 100.00% | 100.00% | 99.95% | 100.00% | 100.00% | 99.97% |
| | | | | | | | | | | | | | | |