JPPH COMPLAINTS/ ENQUIRY MANAGEMENT STATISTICS 2025

TOTAL RECEIVED FOR THE YEAR 2025																
Bil	Month Services	Jan	Feb	Mac	April	May	June	July	Aug	Sept	Oct	Nov	Dec			
1	ALUATION															
(a)	Taxation															
	Compensation															
(c)	Property Consultancy	1	4	2												
(d)	Mortgage															
2	MANAGEMENT SERVICES															
(a)	Services	2														
(b)	Administration															
(c)	Finance															
3	MANAGEMENT															
4	IT			1												
5	NAPIC	2	1													
6	ENQUIRY	7														
7	COMPLIMENTS	1														
8	OTHERS	5	11	9												
	Grand Total	18	16	12	0	0	0	0	0	0	0	0	0			

TOTAL ANSWERED FOR THE YEAR 2025																										
	Month	Jan		Feb		Mac		April		May		June		July		Aug		Sept		Oct		Nov		Dec		
Bil	Duration Services	<3	>3	<3	>3	<3	>3	<3	>3	<3	>3	<3	>3	<3	>3	<3	>3	<3	>3	<3	>3	<3	>3	<3	>3	
1	VALUATION																									
(a)	Taxation																									
(b)	Compensation																									
(c)	Property Consultancy	1		2	2	1	1																			
(d)	Mortgage																									
2	MANAGEMENT SERVICES																									
	Services		2																							
	Administration																									
(c)	Finance																									
3	MANAGEMENT																									
4	IT					1																				
5	NAPIC	2		1																						
6	ENQUIRY	5	2																							
7	COMPLIMENTS	1																								
8	OTHERS	5		10	1	9																				
Total Answered																										
	<3 days		.4	13		11		0		0		0		0		0		0		0		0		(0	
	>3 days	4	4	:	3	1		(0	()	0		0		(0	0		(0	(0 0)	
Total		1	8	1	6	12		0		(0		0		0		0		0		0		0		0	