## JPPH Monthly Clients' Charter Performance Report For Year 2025

Industrial Control of the Control of	-					-						-	TOTAL
JPPH Clients' Charter	Jan	Feb	March	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec	TOTAL
1) Stamp Duty Standard Case (1 Day)												<del>                                     </del>	
a. Total units reported	9,027	8,553	9,377						-			<b></b>	26,957
b. No. of units that achieved clients' charter	9,027	8,553	9,377									$\vdash$	26,957
c. No. of units that achieved clients charter	9,027	0,555	9,377										20,937
d. Performance achieved	100.00%	100.00%	-										100.00%
d. I dilamatad danioved	100.0070	100.0070	100.0070										100.0070
Non-Standard Case (5 Day)													
a. Total units reported	30,232	30,608	33,594										94,434
b. No. of units that achieved clients' charter	30,232	30,608	33,594										94,434
c. No. of units that not achive clients' charter	0	0	0										0
d. Performance achieved	100.00%	100.00%	100.00%										100.00%
2) Hausing Lean /9 days)												$\vdash$	
2) Housing Loan (8 days) a. Total units reported	2,032	2,232	2,667										6,931
b. No. of units that achieved clients' charter	2,032	2,232	2,667										6,931
c. No. of units that did not achieve clients' charter	0	0	0										0,001
d. Performance achived	100.00%	100.00%	100.00%										100.00%
3) Real Property Gains Tax (8 days)	i -						i	l		i	i		
a. Total units reported	544	543	859										1,946
b. No. of units that achieved clients' charter	544	543	859	·									1,946
c. No. of units that did not achive clients' charter	0	0	0										0
d. Performance achived	100.00%	100.00%	100.00%										100.00%
4) Estate Duty (8 days) - Effective February 2018													
a. Total units reported	8,842	8,349	9,762										26,953
b. No. of units that achieved clients' charter	8,842	8,349	9,762										26,953
c. No. of units that did not achive clients' charter	0	0	0										0
d. Performance achived	100.00%	100.00%	100.00%										100.00%
5) Rental (10 days)	44.000	4.070	0.070									igsquare	10.017
a. Total units reported	11,099	1,870	3,078									igwdapprox	16,047
b. No. of units that achieved clients' charter	11,099	1,870 0	3,078									$\vdash$	16,047
c. No. of units that did not achive clients' charter d. Performance achived	100.00%	100.00%	100.00%						-			<b></b>	100.00%
d. Performance achived	100.00%	100.00%	100.00%										100.00%
6) Conversion of Land Use (10 days)													
a. Total units reported	390	1,473	986										2,849
b. No. of units that achieved clients' charter	390	1,473	986										2,849
c. No. of units that did not achive clients' charter	0	0	0										0
d. Performance achived	100.00%	100.00%	100.00%										100.00%
7) Land Alienation (10 days)													
a. Total units reported	1,080	2,681	1,294										5,055
b. No. of units that achieved clients' charter	1,080	2,681	1,294										5,055
c. No. of units that did not achive clients' charter	0	0	0										0
d. Performance achived	100.00%	100.00%	100.00%										100.00%
												$ldsymbol{ldsymbol{eta}}$	
8) Privatisation & Corporatisation (20 days)												igsquare	
a. Total units reported	77	35	31									igsquare	143
b. No. of units that achieved clients' charter	77	35	31			ļ	<u> </u>		ļ	<u> </u>	<u> </u>	igspace	143
c. No. of units that did not achive clients' charter	100.000/	100.000/	100,000/				ļ			ļ	ļ	$\vdash$	100.00%
d. Performance achived	100.00%	100.00%	100.00%				-			-	-	$\vdash$	100.00%
(I) Durahaga & Cala (20 daya)	1						<b> </b>	-	<b> </b>	<b> </b>	<b> </b>	$\vdash \vdash$	<del></del>
9) Purchase & Sale (20 days) a. Total units reported	59	336	135				<del>                                     </del>		<del>                                     </del>	<del>                                     </del>	<del>                                     </del>	$\vdash \vdash \vdash$	530
a. Total units reported b. No. of units that achieved clients' charter	59	336	135			-	-			-	-	$\vdash \vdash \vdash$	530
c. No. of units that did not achive clients' charter	0	0	0				1	1	1	1	1	$\vdash \vdash \vdash$	0
d. Performance achived	100.00%	100.00%					<b>-</b>			<b>-</b>	<b>-</b>		100.00%
a s. s. manou aumitou	100.00 /0	100.00 /0	100.00 /0				<b>l</b>			<b>l</b>	<b>l</b>	$\vdash$	100.00 /0
10) Land Acquisition (30 days)	<u> </u>											$\vdash$	<b>†</b>
a. Total units reported	340	521	1,443				1	1	1	1	1		2,304
b. No. of units that achieved clients' charter	340	521	1,443										2,304
c. No. of units that did not achive clients' charter	0	0	0				l		l	l	l		0
d. Performance achived	100.00%	100.00%	-					1					100.00%
11) Bill Payment (14 days)													
a. Total bills received	750	1,515	2,031	·									4,296
b. No. of bills that achieved clients' charter	750	1,515	2,031										4,296
b. No. of bills that achieved clients charter						_							0
c. No. of bills that did not achive clients' charter	0	0	0										
	0 100.00%	0 100.00%	-										100.00%