

JPPH Monthly Clients' Charter Performance Report For Year 2025

JPPH Clients' Charter	Jan	Feb	March	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec	TOTAL
1) Stamp Duty													
Standard Case (1 Day)													
a. Total units reported	9,027	8,553	9,377										26,957
b. No. of units that achieved clients' charter	9,027	8,553	9,377										26,957
c. No. of units that not achive clients' charter	0	0	0										0
d. Performance achieved	100.00%	100.00%	100.00%										100.00%
Non-Standard Case (5 Day)													
a. Total units reported	30,232	30,608	33,594										94,434
b. No. of units that achieved clients' charter	30,232	30,608	33,594										94,434
c. No. of units that not achive clients' charter	0	0	0										0
d. Performance achieved	100.00%	100.00%	100.00%										100.00%
2) Housing Loan (8 days)													
a. Total units reported	2,032	2,232	2,667										6,931
b. No. of units that achieved clients' charter	2,032	2,232	2,667										6,931
c. No. of units that did not achive clients' charter	0	0	0										0
d. Performance achieved	100.00%	100.00%	100.00%										100.00%
3) Real Property Gains Tax (8 days)													
a. Total units reported	544	543	859										1,946
b. No. of units that achieved clients' charter	544	543	859										1,946
c. No. of units that did not achive clients' charter	0	0	0										0
d. Performance achieved	100.00%	100.00%	100.00%										100.00%
4) Estate Duty (8 days) - Effective February 2018													
a. Total units reported	8,842	8,349	9,762										26,953
b. No. of units that achieved clients' charter	8,842	8,349	9,762										26,953
c. No. of units that did not achive clients' charter	0	0	0										0
d. Performance achieved	100.00%	100.00%	100.00%										100.00%
5) Rental (10 days)													
a. Total units reported	11,099	1,870	3,078										16,047
b. No. of units that achieved clients' charter	11,099	1,870	3,078										16,047
c. No. of units that did not achive clients' charter	0	0	0										0
d. Performance achieved	100.00%	100.00%	100.00%										100.00%
6) Conversion of Land Use (10 days)													
a. Total units reported	390	1,473	986										2,849
b. No. of units that achieved clients' charter	390	1,473	986										2,849
c. No. of units that did not achive clients' charter	0	0	0										0
d. Performance achieved	100.00%	100.00%	100.00%										100.00%
7) Land Alienation (10 days)													
a. Total units reported	1,080	2,681	1,294										5,055
b. No. of units that achieved clients' charter	1,080	2,681	1,294										5,055
c. No. of units that did not achive clients' charter	0	0	0										0
d. Performance achieved	100.00%	100.00%	100.00%										100.00%
8) Privatisation & Corporatisation (20 days)													
a. Total units reported	77	35	31										143
b. No. of units that achieved clients' charter	77	35	31										143
c. No. of units that did not achive clients' charter	0	0	0										0
d. Performance achieved	100.00%	100.00%	100.00%										100.00%
9) Purchase & Sale (20 days)													
a. Total units reported	59	336	135										530
b. No. of units that achieved clients' charter	59	336	135										530
c. No. of units that did not achive clients' charter	0	0	0										0
d. Performance achieved	100.00%	100.00%	100.00%										100.00%
10) Land Acquisition (30 days)													
a. Total units reported	340	521	1,443										2,304
b. No. of units that achieved clients' charter	340	521	1,443										2,304
c. No. of units that did not achive clients' charter	0	0	0										0
d. Performance achieved	100.00%	100.00%	100.00%										100.00%
11) Bill Payment (14 days)													
a. Total bills received	750	1,515	2,031										4,296
b. No. of bills that achieved clients' charter	750	1,515	2,031										4,296
c. No. of bills that did not achive clients' charter	0	0	0										0
d. Performance achieved	100.00%	100.00%	100.00%										100.00%