JPPH Monthly Clients	s' Charter	Performance	Report F	or Year 2025
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JPPH Clients' Charter	Jan	Feb	March	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec	TOTAL
1) Stamp Duty	oun	105	indion	7.47	may	oune	outy	rug	ocpt	001		500	101712
Standard Case (1 Day)													
a. Total units reported	9,027	8,553	9,377	9,498	9,491								45,946
b. No. of units that achieved clients' charter	9,027	8,553	9,377	9,498	9,491								45,946
c. No. of units that not achive clients' charter	0	0	0	0	0								0
d. Performance achieved	100.00%	100.00%	100.00%	100.00%	100.00%								100.00%
Non-Standard Case (5 Day)													
a. Total units reported	30,232	30,608	33,594	30,512	36,247								161,193
b. No. of units that achieved clients' charter	30,232	30,608	33,594	30,512	36,247								161,193
c. No. of units that not achive clients' charter	0	0	0	0	0								0
d. Performance achieved	100.00%	100.00%	100.00%	100.00%	100.00%								100.00%
2) Housing Loan (8 days)													
a. Total units reported	2,032	2,232	2,667	1,843	2,467								11,241
b. No. of units that achieved clients' charter	2,032	2,232	2,667	1,843	2,467								11,241
c. No. of units that did not achive clients' charter	0	0	0	0	0								0
d. Performance achived	100.00%	100.00%	100.00%	100.00%	100.00%								100.00%
3) Real Property Gains Tax (8 days)													
a. Total units reported	544	543	859	378	475		İ	1	İ	1	1	1	2,799
b. No. of units that achieved clients' charter	544	543	859	378	475		İ	1	İ	1	1	1	2,799
c. No. of units that did not achive clients' charter	0	0	0	0	0								0
d. Performance achived	100.00%	100.00%	100.00%	100.00%	100.00%								100.00%
4) Estate Duty (8 days) - Effective February 2018													
a. Total units reported	8,842	8,349	9,762	6,566	9,346								42,865
b. No. of units that achieved clients' charter	8,842	8,349	9,762	6,566	9,346								42,865
c. No. of units that did not achive clients' charter	0	0	0	0	0								0
d. Performance achived	100.00%	100.00%	100.00%	100.00%	100.00%								100.00%
5) Rental (10 days)													
a. Total units reported	11,099	1,870	3,078	3,174	1,946								21,167
b. No. of units that achieved clients' charter	11,099	1,870	3,078	3,174	1,946								21,167
c. No. of units that did not achive clients' charter	0	0	0	0	0								0
d. Performance achived	100.00%	100.00%	100.00%	100.00%	100.00%								100.00%
6) Conversion of Land Use (10 days)													
a. Total units reported	390	1,473	986	334	1,431								4,614
b. No. of units that achieved clients' charter	390	1,473	986	334	1,431								4,614
c. No. of units that did not achive clients' charter	0	1,473	<u> </u>	0	0								4,014
d. Performance achived	100.00%	100.00%	100.00%	100.00%	100.00%								100.00%
	100.0070	100.0070	100.0070	100.0070	100.0070								100.0070
7) Land Alienation (10 days)													
a. Total units reported	1,080	2,681	1,294	1,056	782								6,893
b. No. of units that achieved clients' charter	1,080	2,681	1,294	1,056	782								6,893
c. No. of units that did not achive clients' charter	0	,	0		0								0
d. Performance achived	100.00%		100.00%		100.00%								100.00%
8) Privatisation & Corporatisation (20 days)													
a. Total units reported	77	35	31	72	660								875
b. No. of units that achieved clients' charter	77	35	31	72	660								875
c. No. of units that did not achive clients' charter	0	0	0	0	0								0
d. Performance achived	100.00%	100.00%	100.00%	100.00%	100.00%								100.00%
9) Purchase & Sale (20 days)													
 Total units assessed 	59	336	135	15	138								683
a. Total units reported		336	135	15	138								683
a. Total units reported b. No. of units that achieved clients' charter	59				0								0
b. No. of units that achieved clients' charter c. No. of units that did not achive clients' charter	0	0	0	0									
b. No. of units that achieved clients' charter		0	0 100.00%	0 100.00%	100.00%								100.00%
b. No. of units that achieved clients' charter c. No. of units that did not achive clients' charter d. Performance achived	0	0		-									100.00%
b. No. of units that achieved clients' charter c. No. of units that did not achive clients' charter d. Performance achived 10) Land Acquisition (30 days)	0 100.00%	0 100.00%	100.00%	100.00%	100.00%								
b. No. of units that achieved clients' charter c. No. of units that did not achive clients' charter d. Performance achived 10) Land Acquisition (30 days) a. Total units reported	0 100.00% 340	0 100.00% 521	100.00%	100.00%	100.00% 639								3,070
b. No. of units that achieved clients' charter c. No. of units that did not achive clients' charter d. Performance achived 10) Land Acquisition (30 days) a. Total units reported b. No. of units that achieved clients' charter	0 100.00% 340 340	0 100.00% 521 521	100.00% 1,443 1,443	100.00% 127 127	100.00% 639 639								3,070 3,070
b. No. of units that achieved clients' charter c. No. of units that did not achive clients' charter d. Performance achived 10) Land Acquisition (30 days) a. Total units reported b. No. of units that achieved clients' charter c. No. of units that did not achive clients' charter	0 100.00% 340 340 0	0 100.00% 521 521 0	100.00% 1,443 1,443 0	100.00% 127 127 0	100.00% 639 639 0								3,070 3,070 0
b. No. of units that achieved clients' charter c. No. of units that did not achive clients' charter d. Performance achived 10) Land Acquisition (30 days) a. Total units reported b. No. of units that achieved clients' charter	0 100.00% 340 340	0 100.00% 521 521 0	100.00% 1,443 1,443	100.00% 127 127	100.00% 639 639								3,070 3,070
b. No. of units that achieved clients' charter c. No. of units that did not achive clients' charter d. Performance achived 10) Land Acquisition (30 days) a. Total units reported b. No. of units that achieved clients' charter c. No. of units that did not achive clients' charter d. Performance achived	0 100.00% 340 340 0	0 100.00% 521 521 0	100.00% 1,443 1,443 0	100.00% 127 127 0	100.00% 639 639 0								3,070 3,070 0
b. No. of units that achieved clients' charter c. No. of units that did not achive clients' charter d. Performance achived 10) Land Acquisition (30 days) a. Total units reported b. No. of units that achieved clients' charter c. No. of units that achieved clients' charter d. Performance achived 11) Bill Payment (14 days)	0 100.00% 340 340 0 100.00%	0 100.00% 521 521 0 100.00%	100.00% 1,443 1,443 0 100.00%	100.00% 127 127 127 0 100.00%	100.00% 639 639 0 100.00%								3,070 3,070 0 100.00%
b. No. of units that achieved clients' charter c. No. of units that did not achive clients' charter d. Performance achived 10) Land Acquisition (30 days) a. Total units reported b. No. of units that achieved clients' charter c. No. of units that did not achive clients' charter d. Performance achived 11) Bill Payment (14 days) a. Total bills received	0 100.00% 340 0 100.00% 750	0 100.00% 521 521 0 100.00% 1,515	100.00% 1,443 1,443 0 100.00% 2,031	100.00% 127 127 0 100.00% 1,258	100.00% 639 639 0 100.00% 1,741								3,070 3,070 0 100.00% 7,295
b. No. of units that achieved clients' charter c. No. of units that did not achive clients' charter d. Performance achived 10) Land Acquisition (30 days) a. Total units reported b. No. of units that achieved clients' charter c. No. of units that did not achive clients' charter d. Performance achived 11) Bill Payment (14 days) a. Total bills received b. No. of bills that achieved clients' charter	0 100.00% 340 0 100.00% 750 750	0 100.00% 521 521 0 100.00% 1,515 1,515	100.00% 1,443 1,443 0 100.00% 2,031 2,031	100.00% 127 127 0 100.00% 1,258 1,258	100.00% 639 639 0 100.00% 1,741 1,741								3,070 3,070 0 100.00% 7,295 7,295
b. No. of units that achieved clients' charter c. No. of units that did not achive clients' charter d. Performance achived 10) Land Acquisition (30 days) a. Total units reported b. No. of units that achieved clients' charter c. No. of units that did not achive clients' charter d. Performance achived 11) Bill Payment (14 days) a. Total bills received	0 100.00% 340 0 100.00% 750	0 100.00% 521 521 0 100.00% 1,515 1,515 0	100.00% 1,443 1,443 0 100.00% 2,031 2,031 0	100.00% 127 127 0 100.00% 1,258 1,258 0	100.00% 639 639 0 100.00% 1,741								3,070 3,070 0 100.00% 7,295