JPPH Monthly Clients' Charter Performance Report For Year 2025

JPPH Clients' Charter 1) Stamp Duty Standard Case (1 Day) a. Total units reported	Jan	Feb	March	Apr									
Standard Case (1 Day)					May	June	July	Aug	Sept	Oct	Nov	Dec	TOTAL
a. Total units reported	9,027	8,553	9,377	9,498	9,491	9,006							54,952
b. No. of units that achieved clients' charter	9,027	8,553	9,377	9,498	9,491	9,006							54,952
c. No. of units that not achieved clients' charter	0,027	0,000	0,077	0,430	0,431	0,000							04,552
d. Performance achieved	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%							100.00%
Non-Standard Case (5 Day)													
a. Total units reported	30,232	30,608	33,594	30,512	36,247	30,793							191,986
b. No. of units that achieved clients' charter	30,232	30,608	33,594	30,512	36,247	30,793							191,986
c. No. of units that not achive clients' charter	0	0	0	0	0	0							0
d. Performance achieved	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%							100.00%
2) Housing Loan (8 days)													
a. Total units reported	2,032	2,232	2,667	1,843	2,467	4,287		1					15,528
b. No. of units that achieved clients' charter	2,032	2,232	2,667	1,843	2,467	4,287							15,528
c. No. of units that did not achive clients' charter	0	0	0	0	0	0							10,020
d. Performance achived	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%							100.00%
3) Real Property Gains Tax (8 days)													
a. Total units reported	544	543	859	378	475	572		Ī					3,371
b. No. of units that achieved clients' charter	544	543	859	378	475	572							3,371
c. No. of units that did not achive clients' charter	0	0	0	0	0	0							
d. Performance achived	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%							100.00%
4) Estate Duty (8 days) - Effective February 2018													
a. Total units reported	8,842	8,349	9,762	6,566	9,346								51,248
b. No. of units that achieved clients' charter	8,842	8,349	9,762	6,566	9,346	8,383							51,248
c. No. of units that did not achive clients' charter	0	0	0	0	0	0							C
d. Performance achived	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%							100.00%
5) Rental (10 days)	44.000	4.070	0.070	0.474	1.010	0.050							00.400
a. Total units reported	11,099	1,870	3,078	3,174	1,946								28,126
b. No. of units that achieved clients' charter	11,099	1,870	3,078	3,174	1,946	6,959 0		1					28,126
c. No. of units that did not achive clients' charter	100.00%	100.000/	100,000/	100.00%	100.000/	•		1					100.000/
d. Performance achived	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%						-	100.00%
6) Conversion of Land Use (10 days)													
a. Total units reported	390	1,473	986	334	1,431	737							5,351
b. No. of units that achieved clients' charter	390	1,473	986	334	1,431	737							5,351
c. No. of units that did not achive clients' charter	0	0	0	0	0	0							0,001
d. Performance achived	100.00%	100.00%	100.00%	100.00%	100.00%								100.00%
7) Land Alienation (10 days)													
a. Total units reported	1,080	2,681	1,294	1,056	782	715							7,608
b. No. of units that achieved clients' charter	1,080	2,681	1,294	1,056	782	715							7,608
c. No. of units that did not achive clients' charter	0	0	0	0	0	0							(
d. Performance achived	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%							100.00%
B) Privatisation & Corporatisation (20 days)													
a. Total units reported	77	35	31	72	660	23							898
b. No. of units that achieved clients' charter	77	35	31	72	660	23							898
c. No. of units that did not achive clients' charter	0	0	0	0	0	0							(
d. Performance achived	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%							100.00%
20.0 1 00.1 (00.1)	1							-					
9) Purchase & Sale (20 days)		000	10-		400	415							
a. Total units reported	59	336	135	15	138	145		-		1	1	1	828
b. No. of units that achieved clients' charter	59	336	135	15	138	145		1		 	 	 	828
c. No. of units that did not achive clients' charter d. Performance achived	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%		1		 	 	 	100.00%
J. Ferrormance acriived	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%				1	1	1	100.00%
10) Land Acquisition (30 days)	+							1					
a. Total units reported	340	521	1,443	127	639	296		1		-	-	-	3,366
b. No. of units that achieved clients' charter	340	521	1,443	127	639			1		 	 	 	3,366
c. No. of units that did not achive clients' charter	0	0	1,443	0	039	290		 	-				3,300
d. Performance achived	100.00%	100.00%		100.00%	100.00%			 		1	1		100.00%
	. 50.0070	. 55.5570	. 55.5570	. 55.5570	.00.0070	. 55.5570		l					. 30.0070
	1												
11) Bill Payment (14 days)		1,515	2,031	1,258	1,741	1,747							9,042
11) Bill Payment (14 days) a. Total bills received	750	1,010							•				
	750 750	1,515	2,031	1,258	1,741	1,747							9,042
a. Total bills received				1,258 0	1,741 0	1,747 0							9,042 0
a. Total bills received b. No. of bills that achieved clients' charter	750	1,515	2,031			0							9,042 0 100.00%