JPPH Monthly Clients' Charter Performance Report For Year 2025

URDU ON A LOCAL	-					-						_	TOTAL
JPPH Clients' Charter	Jan	Feb	March	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec	TOTAL
1) Stamp Duty													
Standard Case (1 Day) a. Total units reported	9,027	8,553	9,377	9,498	9,491	9,006	11,763	10,247	10,123	11,720			98,805
b. No. of units that achieved clients' charter	9,027	8,553	9,377	9,498	9,491	9,006	11,763	10,247	10,123	11,720			98,805
c. No. of units that not achieved clients' charter	9,027	0,555	9,377	9,490	0,431	9,000	0	0	0	0			90,003
d. Performance achieved	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	_	100.00%	100.00%			100.00%
d. i oriomano domovod	100.0070	100.0070	100.0070	100.0070	100.0070	100.0070	100.0070	100.0070	100.0070	100.0070			100.0070
Non-Standard Case (5 Day)													
a. Total units reported	30,232	30,608	33,594	30,512	36,247	30,793	39,151	35,934	35,517	41,475			344,063
b. No. of units that achieved clients' charter	30,232	30,608	33,594	30,512	36,247	30,793	39,151	35,934	35,517	41,475			344,063
c. No. of units that not achive clients' charter	0	0	0	0	0	0	0	0	0	0			0
d. Performance achieved	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%			100.00%
2) Housing Loan (8 days)													
a. Total units reported	2,032	2,232	2,667	1,843	2,467	4,287	2,867	2,486	2,081	2,465			25,427
b. No. of units that achieved clients' charter	2,032	2,232	2,667	1,843	2,467	4,287	2,867	2,486	2,081	2,465			25,427
c. No. of units that did not achive clients' charter	0	0	0	0	0	0	0	0	0	0			0
d. Performance achived	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%			100.00%
3) Real Property Gains Tax (8 days)													
a. Total units reported	544	543	859	378	475	572	586	510	367	583			5,417
b. No. of units that achieved clients' charter	544	543	859	378	475	572	586	510	367	583			5,417
c. No. of units that did not achive clients' charter	0	0	0	0	0	0	0	0	0	0			0
d. Performance achived	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%			100.00%
4) Estate Duty (8 days) - Effective February 2018	2211		0 = 0	0 = 0 =		0.000	41.6==	40.000	0.000	2-1-			20 - 1 -
a. Total units reported	8,842	8,349	9,762	6,566	9,346	8,383	11,957	10,605	9,223	9,715			92,748
b. No. of units that achieved clients' charter	8,842	8,349	9,762	6,566	9,346	8,383 0	11,957	10,605	9,223	9,715			92,748
c. No. of units that did not achive clients' charter	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%			100.00%
d. Performance achived	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%			100.0076
5) Rental (10 days)	+												
a. Total units reported	11,099	1,870	3,078	3,174	1,946	6,959	1,861	3,633	2,026	2,158			37,804
b. No. of units that achieved clients' charter	11,099	1,870	3,078	3,174	1,946	6,959	1,861	3,633	2,026	2,158			37,804
c. No. of units that did not achive clients' charter	0	0	0	0	0	0	0	0	0	0			0
d. Performance achived	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%			100.00%
6) Conversion of Land Use (10 days)													
a. Total units reported	390	1,473	986	334	1,431	737	628	1,113	987	1,346			9,425
b. No. of units that achieved clients' charter	390	1,473	986	334	1,431	737	628	1,113	987	1,346			9,425
c. No. of units that did not achive clients' charter	0	0	0	0	0	0	0	0	0	0			0
d. Performance achived	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%			100.00%
7) Land Alienation (10 days)	1.000	0.604	1,294	1.056	700	715	1 270	1.000	1 505	1 111			12.002
a. Total units reported b. No. of units that achieved clients' charter	1,080	2,681 2,681	1,294	1,056 1.056	782 782	715 715	1,378 1,378	1,098 1,098	1,565 1,565	1,444 1,444			13,093 13,093
c. No. of units that achieved clients' charter	1,000	2,001	1,234	1,030	0	0	1,370		1,303	0			13,093
d. Performance achived	100.00%	100.00%	100.00%	100.00%	100.00%		100.00%			100.00%			100.00%
a. i orio manos do mod	100.0070	100.0070	100.0070	100.0070	100.0070	100.0070	100.0070	100.0070	100.0070	100.0070			100.0070
8) Privatisation & Corporatisation (20 days)													
a. Total units reported	77	35	31	72	660	23	47	51	19	15			1,030
b. No. of units that achieved clients' charter	77	35	31	72	660	23	47	51	19	15			1,030
c. No. of units that did not achive clients' charter	0	0	0	0	0	0	0	0	0	0			0
d. Performance achived	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%			100.00%
9) Purchase & Sale (20 days)	4												
a. Total units reported	59	336	135	15	138	145	516	633	360	394			2,731
b. No. of units that achieved clients' charter	59	336	135	15	138	145	516	633	360	394			2,731
c. No. of units that did not achive clients' charter	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%		100.00%	100.00%			100.00%
d. Performance achived	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%			100.00%
							-	-				-	
10) Land Acquisition (30 days)			4 440	127	639	296	523	274	561	1,156		1	5,880
10) Land Acquisition (30 days)	3/10	501	1 /1/1 <		003	230	JZJ						5,880
a. Total units reported	340 340	521 521	1,443 1 443		630	296	523	27∆	561	1 156			
a. Total units reported b. No. of units that achieved clients' charter	340	521	1,443	127	639 0	296 0	523 0	274 0	561 0	1,156 0			
a. Total units reported b. No. of units that achieved clients' charter c. No. of units that did not achive clients' charter	340 0	521 0	1,443 0	127 0	0	0	0	0	0	0			0
a. Total units reported b. No. of units that achieved clients' charter	340	521	1,443	127				0					0
a. Total units reported b. No. of units that achieved clients' charter c. No. of units that did not achive clients' charter	340 0	521 0	1,443 0	127 0	0	0	0	0	0	0			0
a. Total units reported b. No. of units that achieved clients' charter c. No. of units that did not achive clients' charter d. Performance achived	340 0	521 0	1,443 0	127 0	0	0	0	0	0	0			100.00%
a. Total units reported b. No. of units that achieved clients' charter c. No. of units that did not achive clients' charter d. Performance achived 11) Bill Payment (14 days)	340 0 100.00%	521 0 100.00%	1,443	127 0 100.00%	0 100.00%	100.00%	0 100.00%	0 100.00%	0 100.00%	0 100.00%			0 100.00% 16,405
a. Total units reported b. No. of units that achieved clients' charter c. No. of units that did not achive clients' charter d. Performance achived 11) Bill Payment (14 days) a. Total bills received	340 0 100.00% 750	521 0 100.00% 1,515 1,515 0	1,443 0 100.00% 2,031	127 0 100.00% 1,258 1,258 0	0 100.00% 1,741 1,741 0	0 100.00% 1,747	1,767 1,767	0 100.00% 2,042 2,042 0	0 100.00% 1,734 1,734 0	1,820 1,820 0			16,405 0 100.00%
a. Total units reported b. No. of units that achieved clients' charter c. No. of units that did not achive clients' charter d. Performance achived 11) Bill Payment (14 days) a. Total bills received b. No. of bills that achieved clients' charter	340 0 100.00% 750	521 0 100.00% 1,515 1,515	1,443 0 100.00% 2,031 2,031	127 0 100.00% 1,258 1,258	0 100.00% 1,741 1,741	0 100.00% 1,747 1,747	0 100.00% 1,767 1,767	0 100.00% 2,042 2,042 0	0 100.00% 1,734 1,734	0 100.00% 1,820 1,820			0 100.00% 16,405