JPPH COMPLAINTS/ ENQUIRY MANAGEMENT STATISTICS 2026

TOTAL RECEIVED FOR THE YEAR 2026

Bil	Month / Services	Jan	Feb	Mac	April	May	June	July	Aug	Sept	Oct	Nov	Dec
1	**VALUATION**												
(a)	Taxation												
(b)	Compensation												
(c)	Property Consultancy	2	4	3									
(d)	Mortgage												
2	**MANAGEMENT SERVICES**												
(a)	Services												
(b)	Administration		1										
(c)	Finance												
3	**MANAGEMENT**	1	1	1									
4	**IT**	1	1										
5	**NAPIC**	1											
6	**ENQUIRY**	5											
7	**COMPLIMENTS**	1											
8	**OTHERS**	14	9	3									
	Grand Total	**25**	**16**	**7**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**

TOTAL ANSWERED FOR THE YEAR 2026

Bil	Month	Jan		Feb		Mac		April		May		June		July		Aug		Sept		Oct		Nov		Dec	
	Duration / Services	<3	>3	<3	>3	<3	>3	<3	>3	<3	>3	<3	>3	<3	>3	<3	>3	<3	>3	<3	>3	<3	>3	<3	>3
1	**VALUATION**																								
(a)	Taxation																								
(b)	Compensation																								
(c)	Property Consultancy	2		2	2	3																			
(d)	Mortgage																								
2	**MANAGEMENT SERVICES**																								
(a)	Services																								
(b)	Administration			1																					
(c)	Finance																								
3	**MANAGEMENT**		1		1	1																			
4	**IT**	1			1																				
5	**NAPIC**	1																							
6	**ENQUIRY**	5																							
7	**COMPLIMENTS**	1																							
8	**OTHERS**	12	2	8	1	3																			
	Total Answered																								
	<3 days	**22**		**11**		**7**		**0**		**0**		**0**		**0**		**0**		**0**		**0**		**0**		**0**	
	>3 days	**3**		**5**		**0**		**0**		**0**		**0**		**0**		**0**		**0**		**0**		**0**		**0**	
	Total	**25**		**16**		**7**		**0**		**0**		**0**		**0**		**0**		**0**		**0**		**0**		**0**	