

**JPPH COMPLAINTS/ ENQUIRY MANAGEMENT STATISTICS 2026**

TOTAL RECEIVED FOR THE YEAR 2026													
Bil	Month	Jan	Feb	Mac	April	May	June	July	Aug	Sept	Oct	Nov	Dec
	Services												
<b>1</b>	<b>VALUATION</b>												
(a)	Taxation												
(b)	Compensation												
(c)	Property Consultancy	2	4	3	5								
(d)	Mortgage												
<b>2</b>	<b>MANAGEMENT SERVICES</b>												
(a)	Services												
(b)	Administration		1										
(c)	Finance												
<b>3</b>	<b>MANAGEMENT</b>	1	1	1									
<b>4</b>	<b>IT</b>	1	1		1								
<b>5</b>	<b>NAPIC</b>	1											
<b>6</b>	<b>ENQUIRY</b>	5											
<b>7</b>	<b>COMPLIMENTS</b>	1											
<b>8</b>	<b>OTHERS</b>	14	9	3	6								
<b>Grand Total</b>		<b>25</b>	<b>16</b>	<b>7</b>	<b>12</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

TOTAL ANSWERED FOR THE YEAR 2026																	
Bil	Month	Jan	Feb	Mac	April	May	June	July	Aug	Sept	Oct	Nov	Dec				
	Duration	<3	>3	<3	>3	<3	>3	<3	>3	<3	>3	<3	>3	<3	>3	<3	>3
	Services																
<b>1</b>	<b>VALUATION</b>																
(a)	Taxation																
(b)	Compensation																
(c)	Property Consultancy	2		2	2	3		2	3								
(d)	Mortgage																
<b>2</b>	<b>MANAGEMENT SERVICES</b>																
(a)	Services																
(b)	Administration			1													
(c)	Finance																
<b>3</b>	<b>MANAGEMENT</b>		1		1	1											
<b>4</b>	<b>IT</b>	1			1			1									
<b>5</b>	<b>NAPIC</b>	1															
<b>6</b>	<b>ENQUIRY</b>	5															
<b>7</b>	<b>COMPLIMENTS</b>	1															
<b>8</b>	<b>OTHERS</b>	12	2	8	1	3		6									
<b>Total Answered</b>																	
<3 days		22		11		7		8		0		0		0		0	
>3 days		3		5		0		4		0		0		0		0	
<b>Total</b>		<b>25</b>		<b>16</b>		<b>7</b>		<b>12</b>		<b>0</b>		<b>0</b>		<b>0</b>		<b>0</b>	